Craft Silicon Campus P. O. Box 13628 - 00800 Nairobi, KE.



Main +254 709 044000 info@little.bz www.little.bz

DRIVERS ANTI-DISCRIMINATORY - EQUALITY POLICY

Little Limited is committed to not discriminating against users of our platform based on race, religion, national origin, disability, sexual orientation, sex, marital status, gender identity, age or any other characteristic protected under applicable law. Little strictly prohibits discrimination against users based on the categories listed above, including in personal interactions, reviews, ratings, and the provision and acceptance of services.

Any client found to have violated this policy will lose access to the platform. Any worker or user who has experienced discrimination will be able to contact human representatives of our platform for timely assistance, including in situations such as an assault, abuse, or any form of harassment, at

In addition to addressing discrimination, we are actively committed to investigating and dismantling barriers to equal participation on the platform for underrepresented or disadvantaged groups in Africa. Moreover, we commit to ensuring, wherever possible that our platform's design, operations, and management do not contribute to unequal or discriminatory outcomes.

If you have feedback on how we can better live up to this policy, you can provide it here <u>operations@little.africa</u> with the option to remain anonymous. We will respond within 24-72 hours, including outlining any relevant steps taken in line with feedback.